



# Understanding Child Care Licensing Reports

It's important to review a child care program's licensing reports when choosing the best place to send your child. These reports provide information about prior inspections, violations, proven complaints, and the steps taken to address any violations. When reviewing these reports, you will find several different types listed. The explanations below can provide some additional context to help understand these reports.

## Compliance Monitoring

Licensing does at least two yearly unannounced Compliance Monitoring inspections at licensed child care facilities as routine inspections to look at the physical space (indoors and outdoors) and view children and staff files for compliance.

## Close Supervision

If a program/facility is put under Close Supervision, additional inspections are done for the length of the close supervision. Close Supervision typically ranges from 3 months to one year.

## Complaint Investigation

When a complaint against a child care facility is received, Licensing will investigate to determine if the allegations are substantiated or unsubstantiated. Only substantiated (proven) complaints are posted on a program's licensing records.

## Compliance Verification

When a child care provider submits documentation to DESE to come into compliance, this documentation is on their licensing report as a Compliance Verification.

## Reinspection

Licensing conducts reinspections to view corrections, especially if the prior inspection found serious violations (staff/child ratio, exceeding group size, meal deficiencies, inappropriate discipline, storage of weapons, etc.).

*Remember, these reports will only tell you if a program complies with state standards and any past proven complaints. To decide if a program is right for your family, ask questions, visit the facility, and assess if their policies and practices align with your values.*

# Understanding Child Care Licensing Violations

Understanding child care licensing violations is crucial to ensure you are comfortable and confident in your child care choice. It is not uncommon for a violation to be identified during Compliance Monitoring. Some violations may be minor issues that do not pose immediate harm or risk to the children in care, while others may be more serious. Take time to evaluate and assess the violations noted in the Child Care Licensing Reports.

## Violation

Explaining what violation was found

## Licensing Rule Reference

The specific rule the program violated

## Correction Required

What the program needs to do to fix the violation

## Correction Verification

How the program will show the violation has been corrected

## Compliance Date

When the violation was corrected

<p><b>Violation</b> The walls located the two hallway bathrooms and the teal wall next to the bathroom in the gym present on walls around the toilet and on the tall.</p> <p><b>Licensing Rule Reference</b> 19 CSR 30-62.082 Physical Requirements of Group Day Care Homes and Day Care Centers material which can be cleaned easily and shall be free of splinters, cracks and chipping paint. used for all painted surfaces.</p> <p><b>Correction Required</b> Walls, ceilings, and floors shall be made of approved materials, easily cleaned</p> <p><b>Correction Verification</b> Submit Documentation</p> <p><b>Compliance Date</b> 12/13/2019</p>
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## What you will find on a Child Care Licensing Report

- If a program is following minimum standards set by the state
- What violations are found during inspections, and how does the program fix those issues
- If there have been any substantiated complaints against the program

## What you will not find on a Child Care Licensing Report

- If a program is following minimum standards set by the state
- What violations are found during inspections, and how does the program fix those issues
- If there have been any substantiated complaints against the program

**Note from DESE:** The records available for review may not reflect the complete history of a child care facility's compliance. Public records regarding licensed/license-exempt child care facilities or a registered child care facility receiving child care subsidy funding are available for review and request at the Missouri Department of Elementary and Secondary Education (DESE), Office of Childhood.

View Child Care Licensing Reports at [https://healthapps.dhss.mo.gov/child\\_caresearch](https://healthapps.dhss.mo.gov/child_caresearch).